

Cleaning and care instructions for multi-layered, modular floorings (MMF) for residential use



1. Preventive measures

Most of the usual dirt input can be avoided by creating an adequately dimensioned entrance matting zones (e.g. dirt trapper doormats) in the entrance areas and including them in regular cleaning. Chairs with defective or missing chair slides/glides, as well as unsuitable chair casters irreparably damage not only the surface protection but also the flooring itself and must therefore be avoided. Use of suitable (migration-free) chair/furniture gliders and chair/furniture casters (Type W) is strongly recommended.

2. After builders cleaning

The new laid flooring must be subjected to after builders cleaning before it is used for the first time, to remove laying and construction-related residues and dirt: Use a vacuum cleaner to remove loose surface dirt first. Then dilute the cleaning product recommended by the manufacturer (e.g. *Cleaner*) and clean the floor with well wrung-out mop covers using the "2-stage wiping method": Firstly use a cleaning textile (e.g. cloth, mop, mop cover of wide mops) to apply the cleaning liquid. Then wipe over with clean water and remove the liquid. Avoid ponding / puddles in general.

3. Maintenance cleaning

Regular cleaning during the use phase. This includes:

Removal of dust: Loose surface dust and dirt is removed by damp mopping with a slightly damp mop cover.

Manual cleaning: To remove adhering dirt, dilute the maintenance cleaning product (e.g. *PU Cleaner*) recommended by the manufacturer and wipe the floor with a suitable, well wrung-out mop.

4. Removal of stains and rubber heel marks

Stubborn stains and rubber heel marks can be removed from small areas using suitable stain removers (e.g. *PU Cleaner*) together with a cloth or non-scratch white pad. Then wipe over with clean water. Where possible, remove all stains immediately, as certain types of stains accumulate and cake in the flooring with age and can then only be removed with difficulty or incompletely.

5. Thorough cleaning

Thorough cleaning of the flooring is required to remove particularly stubborn dirt and residues, but also to prepare the floor for treatment with a care product.

To do this, spray the heavy-duty cleaning product in the given dilution uniformly on the floor (e.g. with hand-held spray) and, depending on the stubbornness of the residues to be removed, leave to act for up to 5 minutes. Always avoid ponding/puddles. Then scrub the flooring with a pad holder together with a green hand-held pad. Note: If the flooring is not to be coated afterwards, it is better to use a scrubbing brush instead of the green pad. Rework textured surfaces with a scrubbing brush, to remove accumulated and caked dirt from the flooring recesses. Use well wrung-out mop covers to remove the "used detergent solution" (cleaning liquid and dirt). Then wipe over the flooring with clean, where possible hot water, until all dirt and cleaning product residues have been completely removed (the rinsing water then no longer foams!). Always avoid ponding or puddles.

6. Refreshing the surface protection

If, after lengthy or intensive use, initial signs of wear appear in the flooring surface, after careful thorough cleaning and complete drying of the flooring (especially in the joint areas), it is advisable to refresh the surface protection with a suitable care product.

To do this, clean the floor carefully first and leave it to dry. Only then should you apply the care product with the applicator (e.g. a T-mop), thinly and uniformly, on the floor. In highly trafficked areas, after the first coat has dried, apply a second coating at right-angles to the first coat. If the care film shows renewed signs of wear over time or is worn, it can be refreshed with further treatment with the same care product. If mere refreshing no longer produces the required appearance, renewed thorough cleaning of the floor is necessary (see 5 above.).

7. Important notes

Where floorings have been laid using a "floating" (without adhesive bonder) click method, it is no longer possible to be certain that some moisture cannot get into the joints between individual flooring elements. Therefore, cleaning measured with increased moisture (= too wet mopping) or the risk of ponding and puddles should basically be avoided. The risk can be reduced, for example, by applying the cleaning solution to the floor uniformly using a sprayer or similar or by using suitable cleaning machines.

By handing over these cleaning and care instructions to their customer, the contractor fulfils their obligation as per DIN 18365 – flooring work.

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